

Quality Council Meeting Minutes

April 20, 2009

Jay Batra, Terry Rowe, Patrick Kinner, Sarah Merrill, Tommie Murray

#1 Report (Preliminary) from CMS Survey

Survey: 8 Surveyors for 4 days plus 1 Life Safety Surveyor for 2 days.

Report to be delivered by 4/21/09.

Preliminary Findings:

1. Utilization Review: Committee composition having a “uninvolved” MD participating.
2. Hand Hygiene: One incident cited of staff not removing gloves at appropriate time.
3. Safety: One incident of patient removing 4 screws from a table without evidence of immediate investigation.
4. Safety: Two incidents noted of patient on 1:1 able to obtain items of potential harm.
5. Advanced Directive: One incident of confusion as to presence of Advanced Directive in chart.
6. Medical Staff Credentialing Process: One letter of reference missing from one doctor file.
7. Discharge Process: One patient case plan/discharge plan questioned by CMS surveyors.
8. Failure to follow MD orders: One incident of oxygen saturation level not charted.
9. Failure to follow MD orders: One incident of an x-ray order not being discontinued once doctor determined x-ray to be deferred.
10. Failure to follow MD orders: One incident of 2 orders for urinalyses and only one laboratory result.
11. Environment of care: CMS will review pictures taken to determine if they feel a safety issue.

#2 Analysis of preliminary findings” VSH leaders identified any corrective action plan needed.